INDEX TO VOLUME 32 (1991)

AUTHOR LISTING

ADELSBERGER, Heimo H. and Kanet, John J., "The Leitstand—A New Tool for Computer-integrated Manufacturing," 1Q, pp. 43–48.
AGARWAL, Sunil K., *see* Bhadury, Bikash.
AROGYASWAMY, Bernard and Simmons, Ronald P., "Thriving on Interdependence: The Key to JIT Implementation," 3Q, pp. 56–60.

BALASHANMUGAM, Bala, *see* Sounderpandian, Jayavel.
BHADURY, Bikash and Agarwal, Sunil K., "Development of a Production Planning and Control System for a Leaf-Spring Manufacturing Facility, 2Q, pp. 1–6.
BILLESBACH, Thomas J., "A Study of the Implementation of Just-in-Time in the United States," 3Q, pp. 1–4.
BOLANDER, Steven F., *see* Taylor, Sam G.
BOYLE, Darby, Ray, Beverly A., and Kahan, Gerald, "Work Standards—The Quality Way," 2Q, pp. 67–73.
BREGMAN, Robert L., "Selecting among MRP Lot-Sizing Methods for Purchased Components when the Planning Horizon is Limited," 2Q, pp. 32–39.
BROWN, Robert G., "Profits from Prophets: A Note," 3Q, pp. 87–88.
BULLEN, George N., "Calculating the Economic Equilibrium Point for Tape Proofing in the NC Machining Cell," 2Q, pp. 62–66.
BULLINGTON, Kimball E. and Bullington, Stanley F., "Working Toward World-Class Manufacturing Prior to Top Management Commitment," 3Q, pp. 31–34.
BULLINGTON, Stanley F., *see* Bullington, Kimball E.
BYRD, Terry Anthony and Hauser, Richard D., Jr., "Expert Systems in Production and Operations Management: Possible Human Side Effects in Implementation," 4Q, pp. 53–57.

CARTER, Joseph R., "Implementing Supplier Bar Codes," 4Q, pp. 42–47.
CHAUDHRY, Sohail S., Forst, Frank G., and Zydiak, James L., "A Multicriteria Approach to Allocating Order Quantity Among Vendors," 3Q, pp. 82–86.
CHENG, T. C. E., "An EOQ Model with Learning Effect on Setups," 1Q, pp. 83–84.
CHOI, Moo-Jin and Riggs, Walter E., "GT Coding and Classification Systems for Manufacturing Cell Design," 1Q, pp. 28–32.
COLLINS, Joseph J., Sparks, Richard A., Tarrant, Ken, and Sumichrast, Robert T., "A Decision-Support System for Strip Inventory Consolidation," 4Q, pp. 64–68.
COX, James F., *see* Crawford, Karlene M.
CRAWFORD, Karlene M. and Cox, James F., "Addressing Manufacturing Problems through the Implementation of Just-in-Time," 1Q, pp. 33–36.

DENTON, D. Keith, "Lessons on Competitiveness: Motorola's Approach," 3Q, pp. 22–25.
DOMNICK, Frederick A., "On-Hand Balances in Secondary Locations," 4Q, pp. 32–37.
DUBOIS, Frank L. and Oliff, Michael D., "Aggregate Production Planning in Practice," 3Q, pp. 26–30.

FAWCETT, Stanley E., *see* Wisner, Joel D.
FAWCETT, Stanley E. and Pearson, John N., "Understanding and Applying Constraint Management in Today's Manufacturing Environments," 3Q, pp. 46–55.
FELDMAN, Larry H., *see* Wasco, W. Calvin.
FINCH, Byron J. and Luebbe, Richard L., "Risk Associated with Learning Curve Estimates," 3Q, pp. 73–76.
FORST, Frank G., *see* Chaudhry, Sohail S.
FREELAND, James R., "A Survey of Just-in-Time Purchasing Practices in the United States," 2Q, pp. 43–50.

GOLANY, Boaz, Yadin, Micha, and Learner, Oded, "A Goal Programming Inventory Control Model Applied at a Large Chemical Plant," 1Q, pp. 16–24.
GORDON, Geoffrey L. and Marino, Paulette, "The Use of Production Information in Test Market Decisions," 2Q, pp. 27–31.
GRAY, Clifford and Hoesada, Melani, "Matching Heuristic Scheduling Rules for Job Shops to the Business Sales Level," 2Q, pp. 12–17.
GREENWOOD, Frank, *see* Kobu, Bulent.

INDEX TO VOLUME 32 (1991)

AUTHOR LISTING

ADELSBERGER, Heimo H. and Kanet, John J., "The Leitstand—A New Tool for Computer-integrated Manufacturing," 1Q, pp. 43–48.
AGARWAL, Sunil K., *see* Bhadury, Bikash.
AROGYASWAMY, Bernard and Simmons, Ronald P., "Thriving on Interdependence: The Key to JIT Implementation," 3Q, pp. 56–60.

BALASHANMUGAM, Bala, *see* Sounderpandian, Jayavel.
BHADURY, Bikash and Agarwal, Sunil K., "Development of a Production Planning and Control System for a Leaf-Spring Manufacturing Facility, 2Q, pp. 1–6.
BILLESBACH, Thomas J., "A Study of the Implementation of Just-in-Time in the United States," 3Q, pp. 1–4.
BOLANDER, Steven F., *see* Taylor, Sam G.
BOYLE, Darby, Ray, Beverly A., and Kahan, Gerald, "Work Standards—The Quality Way," 2Q, pp. 67–73.
BREGMAN, Robert L., "Selecting among MRP Lot-Sizing Methods for Purchased Components when the Planning Horizon is Limited," 2Q, pp. 32–39.
BROWN, Robert G., "Profits from Prophets: A Note," 3Q, pp. 87–88.
BULLEN, George N., "Calculating the Economic Equilibrium Point for Tape Proofing in the NC Machining Cell," 2Q, pp. 62–66.
BULLINGTON, Kimball E. and Bullington, Stanley F., "Working Toward World-Class Manufacturing Prior to Top Management Commitment," 3Q, pp. 31–34.
BULLINGTON, Stanley F., *see* Bullington, Kimball E.
BYRD, Terry Anthony and Hauser, Richard D., Jr., "Expert Systems in Production and Operations Management: Possible Human Side Effects in Implementation," 4Q, pp. 53–57.

CARTER, Joseph R., "Implementing Supplier Bar Codes," 4Q, pp. 42–47.
CHAUDHRY, Sohail S., Forst, Frank G., and Zydiak, James L., "A Multicriteria Approach to Allocating Order Quantity Among Vendors," 3Q, pp. 82–86.
CHENG, T. C. E., "An EOQ Model with Learning Effect on Setups," 1Q, pp. 83–84.
CHOI, Moo-Jin and Riggs, Walter E., "GT Coding and Classification Systems for Manufacturing Cell Design," 1Q, pp. 28–32.
COLLINS, Joseph J., Sparks, Richard A., Tarrant, Ken, and Sumichrast, Robert T., "A Decision-Support System for Strip Inventory Consolidation," 4Q, pp. 64–68.
COX, James F., *see* Crawford, Karlene M.
CRAWFORD, Karlene M. and Cox, James F., "Addressing Manufacturing Problems through the Implementation of Just-in-Time," 1Q, pp. 33–36.

DENTON, D. Keith, "Lessons on Competitiveness: Motorola's Approach," 3Q, pp. 22–25.
DOMNICK, Frederick A., "On-Hand Balances in Secondary Locations," 4Q, pp. 32–37.
DUBOIS, Frank L. and Oliff, Michael D., "Aggregate Production Planning in Practice," 3Q, pp. 26–30.

FAWCETT, Stanley E., *see* Wisner, Joel D.
FAWCETT, Stanley E. and Pearson, John N., "Understanding and Applying Constraint Management in Today's Manufacturing Environments," 3Q, pp. 46–55.
FELDMAN, Larry H., *see* Wasco, W. Calvin.
FINCH, Byron J. and Luebbe, Richard L., "Risk Associated with Learning Curve Estimates," 3Q, pp. 73–76.
FORST, Frank G., *see* Chaudhry, Sohail S.
FREELAND, James R., "A Survey of Just-in-Time Purchasing Practices in the United States," 2Q, pp. 43–50.

GOLANY, Boaz, Yadin, Micha, and Learner, Oded, "A Goal Programming Inventory Control Model Applied at a Large Chemical Plant," 1Q, pp. 16–24.
GORDON, Geoffrey L. and Marino, Paulette, "The Use of Production Information in Test Market Decisions," 2Q, pp. 27–31.
GRAY, Clifford and Hoesada, Melani, "Matching Heuristic Scheduling Rules for Job Shops to the Business Sales Level," 2Q, pp. 12–17.
GREENWOOD, Frank, *see* Kobu, Bulent.

HAHN, Chan K., Watts, Charles A., and Kim, Ki Joo, "Order-launching and Delivery Sequencing for an Automotive Manufacturer," 1Q, pp. 49–53.
HANSEN, Leon, *see* South, John B.
HART, Marilyn K., "Quality Control Training for Manufacturing," 3Q, pp. 35–40.
HAUSER, Richard D., Jr., *see* Byrd, Terry Anthony.
HILL, Arthur V., *see* Petroff, John N.
HOESADA, Melani, *see* Gray, Clifford.

INMAN, R. Anthony and Mehra, Satish, "JIT Applications for Service Environments," 3Q, pp. 16–21.

JOHNSON, Dale and LaBarre, James, "Inventory Control: A Target for MIS Support," 1Q, pp. 62–66.
JURCEWSKY, James L., *see* Neeley, Parley S.

KAHAN, Gerald, *see* Boyle, Darby
KANET, John J., *see* Adelsberger, Heimo H.
KIM, Ki Joo, *see* Hahn, Chan K.
KOBU, Bulent and Greenwood, Frank, "Continuous Improvement in a Competitive Global Economy," 4Q, pp. 58–63.
KRUPP, James A. G., "JIT in Distribution and Warehousing," 2Q, pp. 18–21.
KRUPP, James A. G., "Strategic Issues in Software Evaluation for Manufacturing Firms," 1Q, pp. 11–15.

LABARRE, James, *see* Johnson, Dale.
LEARNER, Oded, *see* Golany, Boaz.
LUEBBE, Richard L., *see* Finch, Byron, J.

MARINO, Paulette, *see* Gordon, Geoffrey L.
MEHRA, Satish, *see* Inman, R. Anthony
MEYER, Harry, "An Eight-Step Approach to Inventory Accuracy: A Case Study at Leviton Manufacturing Company," 2Q, pp. 40–42.
MILLER, Tan C., "Integrating Current End-Item Inventory Conditions into Optimization-Based Long-Run Aggregate Production and Distribution Planning," 4Q, pp. 74–80.
MIN, Hokey, *see* Shin, Dooyoung.

NATARAJAN, R., "Inventory Management—The Big Picture," 4Q, pp. 29–31.
NEELEY, Parley S. and Jurcewsky, James L., "Chaining the Beast: Limiting the Damage of Long MRP Run Times with Postmortem and *Pro Forma* Analyses," 3Q, pp. 77–81.

OLIFF, Michael D., *see* DuBois, Frank L.

PEARSON, John N., *see* Fawcett, Stanley E.
PEGELS, C. Carl, "Japanese Management Practices in Japanese Overseas Subsidiaries," 3Q, pp. 67–72.
PERRY, James H., "The Impact of Lot Size and Production Scheduling on Inventory Investment in a Remanufacturing Environment," 3Q, pp. 41–45.
PETROFF, John N. and Hill, Arthur V., "A Framework for the Design of Lot-Tracing Systems for the 1990s," 2Q, pp. 55–61.
PTAK, Carol A., "MRP, MRP II, OPT, JIT, and CIM—Succession, Evolution, or Necessary Combination," 2Q, pp. 7–11.
PUTTMAN, Michiel T., "Logistics in Process Industries: Is It a Specific Problem?" 3Q, pp. 61–66.

RABY, David J., Yanke, Tracey, and Silver, Edward A., "Inventory Management of Chemical Supplies at Alberta Wheat Pool," 1Q, pp. 1–6.
RAY, Beverly A., *see* Boyle, Darby
REIDELBACH, Mark A., "Engineering Change Management for Long-Lead-Time Production Environments," 2Q, pp. 84–88.
REIMER, Glenn, "Material Requirements Planning and Theory of Constraints: Can They Coexist? A Case Study," 4Q, pp. 48–52.
RICE, James W., "Zero Defects Through Modular Sort Matching," 4Q, pp. 11–14.
RIGGS, Walter E., *see* Choi, Moo-Jin.
ROMERO, Bernardo Prida, "The Other Side of JIT in Supply Management," 4Q, pp. 1–3.
RONEN, Boaz, *see* Schragenheim, Eli.
ROSS, David F., "Aligning the Organization for World-class Manufacturing," 2Q, pp. 22–26.

SARKIS, Joseph, "Production and Inventory Control Issues in Advanced Manufacturing Systems," 1Q, pp. 76–82.
SCHRAGENHEIM, Eli and Ronen, Boaz, "Buffer Management: A Diagnostic Tool for Production Control," 2Q, pp. 74–79.
SHAFER, Scott M., "A Spreadsheet Approach to Aggregate Scheduling," 4Q, pp. 4–10.
SHELDON, Don, Jr., "MRP II—What It Really Is," 3Q, pp. 12–15.
SHIN, Dooyoung and Min, Hokey, "Flexible Line Balancing Practices in a Just-in-Time Environment," 4Q, pp. 38–41.
SILVER, Edward A., *see* Raby, David J.

SIMMONS, Ronald P., *see* Arogyaswamy, Bernard.
SOUNDERPANDIAN, Jayavel and Balashanmugam, Bala, "Multiproduct, Multifacility Scheduling Using the Transportation Model: A Case Study," 4Q, pp. 69–73.
SOUTH, John B. and Hansen, Leon, "Large Inventories as a Competitive Strategy," 2Q, pp. 51–54.
SPARKS, Richard A., *see* Collins, Joseph J.
SPENCER, Michael S., "Using 'The Goal' in an MRP System," 4Q, pp. 22–28.
STEIN, Robert E., "Beyond Statistical Process Control," 1Q, pp. 7–10.
STONEHOCKER, Robert E., *see* Wasco, W. Calvin.
SUMICHRAST, Robert T., *see* Collins, Joseph J.
SUTTON, Sharon G., "A New Age of Accounting," 1Q, pp. 72–75.

TARRANT, Ken, *see* Collins, Joseph J.
TATIKONDA, Lakshmi U. and Tatikonda, Rao J., "Overhead Cost Control—through Allocation or Elimination?" 1Q, pp. 37–42.
TATIKONDA, Rao J., *see* Tatikonda, Lakshmi U.
TAYLOR, Sam G. and Bolander, Steven F., "Process Flow Scheduling Principles," 1Q, pp. 67–71.

VAN DER WALDE, Elissa, "Computer Simulation in Manufacturing," 2Q, pp. 80–83.

WALKER, William T., "Master Planning Simulator Provides Real-time Feedback on Plan Effectiveness," 1Q, pp. 54–61.
WASCO, W. Calvin, Stonehocker, Robert E., and Feldman, Larry H., "Success with JIT and MRP II in a Service Organization," 4Q, pp. 15–21.
WATTS, Charles A., *see* Hahn, Chan K.
WILSON, Glenn T., "Industrial Robots for Smaller Firms," 1Q, pp. 25–27.
WISNER, Joel D. and Fawcett, Stanley E., "Linking Firm Strategy to Operating Decisions through Performance Measurement," 3Q, pp. 5–11.

YADIN, Micha, *see* Golany, Boaz.
YANKE, Tracey, *see* Raby, David J.

ZYDIAK, James L., *see* Chaudhry, Sohail S.

SUBJECT LISTING

Prepared by James A. G. Krupp

Artificial Intelligence

BYRD, Terry Anthony and Hauser, Richard D., Jr., "Expert Systems in Production and Operations Management: Possible Human Side Effects in Implementation," 4Q, pp. 53–57.

Bar Coding

CARTER, Joseph R., "Implementing Supplier Bar Codes," 4Q, pp. 42–47.

CIM (Computer Integrated Manufacturing)

ADELSBERGER, Heimo H. and Kanet, John J., "The Leitstand—A New Tool for Computer-integrated Manufacturing," 1Q, pp. 43–48.

Distribution/Logistics/Warehousing

KRUPP, James A. G., "JIT in Distribution and Warehousing," 2Q, pp. 18–21.

Financial/Accounting Interfaces

SUTTON, Sharon G., "A New Age of Accounting," 1Q, pp. 72–75.

TATIKONDA, Lakshmi U. and Tatikonda, Rao J., "Overhead Cost Control—through Allocation or Elimination?" 1Q, pp. 37–42.

Forecasting

BROWN, Robert G., "Profits from Prophets: A Note," 3Q, pp. 87–88.

General Management

BOYLE, Darby, Ray, Beverly A., and Kahan, Gerald, "Work Standards—The Quality Way," 2Q, pp. 67–73.

BULLINGTON, Kimball E. and Bullington, Stanley F., "Working Toward World-Class Manufacturing Prior to Top Management Commitment," 3Q, pp. 31–34.

CHOI, Moo-Jin and Riggs, Walter E., "GT Coding and Classification Systems for Manufacturing Cell Design," 1Q, pp. 28–32.

DENTON, D. Keith, "Lessons on Competitiveness: Motorola's Approach," 3Q, pp. 22–25.

GORDON, Geoffrey L. and Marino, Paulette, "The Use of Production Information in Test Market Decisions," 2Q, pp. 27–31.

KOBU, Bulent and Greenwood, Frank, "Continuous Improvement in a Competitive Global Economy," 4Q, pp. 58–63.

PEGELS, C. Carl, "Japanese Management Practices in Japanese Overseas Subsidiaries," 3Q, pp. 67–72.

PTAK, Carol A., "MRP, MRP II, OPT, JIT, and CIM—Succession, Evolution, or Necessary Combination," 2Q, pp. 7–11.

ROSS, David F., "Aligning the Organization for World-class Manufacturing," 2Q, pp. 22–26.

WISNER, Joel D. and Fawcett, Stanley E., "Linking Firm Strategy to Operating Decisions through Performance Measurement," 3Q, pp. 5–11.

Inventory Management

MEYER, Harry, "An Eight-Step Approach to Inventory Accuracy: A Case Study at Leviton Manufacturing Company," 2Q, pp. 40–42.

NATARAJAN, R., "Inventory Management—The Big Picture," 4Q, pp. 29–31.

RABY, David J., Yanke, Tracey, and Silver, Edward A., "Inventory Management of Chemical Supplies at Alberta Wheat Pool," 1Q, pp. 1–6.

Just-in-Time/Zero Inventory: Theory/Philosophy

AROGYASWAMY, Bernard and Simmons, Ronald P., "Thriving on Interdependence: The Key to JIT Implementation," 3Q, pp. 56–60.

CRAWFORD, Karlene M. and Cox, James F., "Addressing Manufacturing Problems through the Implementation of Just-in-Time," 1Q, pp. 33–36.

INMAN, R. Anthony and Mehra, Satish, "JIT Applications for Service Environments," 3Q, pp. 16–21.

Just-in-Time/Zero Inventory: Case Studies

HAHN, Chan K., Watts, Charles A., and Kim, Ki Joo, "Order-launching and Delivery Sequencing for an Automotive Manufacturer," 1Q, pp. 49–53.

Lot/Order Sizing

BREGMAN, Robert L., "Selecting among MRP Lot-Sizing Methods for Purchased Components when the Planning Horizon is Limited," 2Q, pp. 32–39.

Materials Management (General)

COLLINS, Joseph J., Sparks, Richard A., Tarrant, Ken, and Sumichrast, Robert T., "A Decision-Support System for Strip Inventory Consolidation," 4Q, pp. 64–68.
GRAY, Clifford and Hoesada, Melani, "Matching Heuristic Scheduling Rules for Job Shops to the Business Sales Level," 2Q, pp. 12–17.
KRUPP, James A. G., "Strategic Issues in Software Evaluation for Manufacturing Firms," 1Q, pp. 11–15.
REIDELBACH, Mark A., "Engineering Change Management for Long-Lead-Time Production Environments," 2Q, pp. 84–88.
SARKIS, Joseph, "Production and Inventory Control Issues in Advanced Manufacturing Systems," 1Q, pp. 76–82.
SCHRAGENHEIM, Eli and Ronen, Boaz, "Buffer Management: A Diagnostic Tool for Production Control," 2Q, pp. 74–79.
SOUTH, John B. and Hansen, Leon, "Large Inventories as a Competitive Strategy," 2Q, pp. 51–54.

Manufacturing Resources Planning (MRP II)

SHELDON, Don, Jr., "MRP II—What It Really Is," 3Q, pp. 12–15.
SPENCER, Michael S., "Using 'The Goal' in an MRP System," 4Q, pp. 22–28.

Materials Requirements Planning (MRP)

NEELEY, Parley S. and Jurcewsky, James L., "Chaining the Beast: Limiting the Damage of Long MRP Run Times with Postmortem and *Pro Forma* Analyses," 3Q, pp. 77–81.

Process Industry

GOLANY, Boaz, Yadin, Micha, and Learner, Oded, "A Goal Programming Inventory Control Model Applied at a Large Chemical Plant," 1Q, pp. 16–24.
PUTTMAN, Michiel T., "Logistics in Process Industries: Is It a Specific Problem?" 3Q, pp. 61–66.
TAYLOR, Sam G. and Bolander, Steven F., "Process Flow Scheduling Principles," 1Q, pp. 67–71.

Production Planning

BHADURY, Bikash and Agarwal, Sunil K., "Development of a Production Planning and Control System for a Leaf-Spring Manufacturing Facility," 2Q, pp. 1–6.
DUBOIS, Frank L. and Oliff, Michael D., "Aggregate Production Planning in Practice," 3Q, pp. 26–30.
MILLER, Tan C., "Integrating Current End-Item Inventory Conditions into Optimization-Based Long-Run Aggregate Production and Distribution Planning," 4Q, pp. 74–80.
SHAFER, Scott M., "A Spreadsheet Approach to Aggregate Scheduling," 4Q, pp. 4–10.
SHIN, Dooyoung and Min, Hokey, "Flexible Line Balancing Practices in a Just-in-Time Environment," 4Q, pp. 38–41.
SOUNDERPANDIAN, Jayavel and Balashanmugam, Bala, "Multiproduct, Multifacility Scheduling Using the Transportation Model: A Case Study," 4Q, pp. 69–73.
WALKER, William T., "Master Planning Simulator Provides Real-time Feedback on Plan Effectiveness," 1Q, pp. 54–61.

Purchasing Interface

CHAUDHRY, Sohail S., Forst, Frank G., and Zydiak, James L., "A Multicriteria Approach to Allocating Order Quantity Among Vendors," 3Q, pp. 82–86.
ROMERO, Bernardo Prida, "The Other Side of JIT in Supply Management," 4Q, pp. 1–3.

Quality Assurance/Control

HART, Marilyn K., "Quality Control Training for Manufacturing," 3Q, pp. 35–40.
RICE, James W., "Zero Defects Through Modular Sort Matching," 4Q, pp. 11–14.
STEIN, Robert E., "Beyond Statistical Process Control," 1Q, pp. 7–10.

Remanufacturing

PERRY, James H., "The Impact of Lot Size and Production Scheduling on Inventory Investment in a Remanufacturing Environment," 3Q, pp. 41–45.

Surveys

BILLESBACH, Thomas J., "A Study of the Implementation of Just-in-Time in the United States," 3Q, pp. 1–4.

FREELAND, James R., "A Survey of Just-in-Time Purchasing Practices in the United States," 2Q, pp. 43–50.

JOHNSON, Dale and LaBarre, James, "Inventory Control: A Target for MIS Support," 1Q, pp. 62–66.

Synchronous Manufacturing/OPT

FAWCETT, Stanley E. and Pearson, John N., "Understanding and Applying Constraint Management in Today's Manufacturing Environments," 3Q, pp. 46–55.

REIMER, Glenn, "Material Requirements Planning and Theory of Constraints: Can They Coexist? A Case Study," 4Q, pp. 48–52.

Miscellaneous

BULLEN, George N., "Calculating the Economic Equilibrium Point for Tape Proofing in the NC Machining Cell," 2Q, pp. 62–66.

CHENG, T. C. E., "An EOQ Model with Learning Effect on Setups," 1Q, pp. 83–84.

DOMNICK, Frederick A., "On-Hand Balances in Secondary Locations," 4Q, pp. 32–37.

FINCH, Byron J. and Luebbe, Richard L., "Risk Associated with Learning Curve Estimates," 3Q, pp. 73–76.

PETROFF, John N. and Hill, Arthur V., "A Framework for the Design of Lot-Tracing Systems for the 1990s," 2Q, pp. 55–61.

VAN DER WALDE, Elissa, "Computer Simulation in Manufacturing," 2Q, pp. 80–83.

WASCO, W. Calvin, Stonehocker, Robert E., and Feldman, Larry H., "Success with JIT and MRP II in a Service Organization," 4Q, pp. 15–21.

WILSON, Glenn T., "Industrial Robots for Smaller Firms," 1Q, pp. 25–27.